

## Sheridan 2011 KPI Student Satisfaction Rate by Program

CAPSTONE Questions and KPI	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/ Resources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
<b>Province</b>	<b>87.1</b>	<b>80.2</b>	<b>68.8</b>	<b>68.1</b>	<b>76.1</b>	<b>117082</b>
<b>College</b>	<b>85.6</b>	<b>79.7</b>	<b>69.8</b>	<b>67.7</b>	<b>75.7</b>	<b>8287</b>
Province MTCU 71912 Advanced Special Effects Makeup, Prosthetics and Props	84	92	76	66	79.5	50
Advanced Special Effects Makeup PASEM (Trafalgar Campus)	84	92	76	66	79.5	50
Province MTCU 79402 Advanced Television And Film	81.5	77.8	72.2	66.7	74.5	54
Advanced Television and Film PATAF (Trafalgar Campus)	87.5	87.5	87.5	87.5	87.5	8
Province MTCU 52100 Advertising	90.7	87.1	80.4	77.1	83.8	419
Advertising (2 yrs) PADVT (Trafalgar Campus)	80.7	75	79.5	75	77.6	88
Province MTCU 62100 Advertising	91.4	86	73.2	70.1	80.2	698
Advertising (3 yrs) PADVA (Trafalgar Campus)	93.9	90.9	80.8	76.8	85.6	99
Province MTCU 72100 Advertising - Media Marketing And Sales	100	90.5	81	61.9	83.3	21
Advertising Management PADGD (Trafalgar Campus)	100	90.5	81	61.9	83.3	21
Province MTCU 41603 Animal Care	94.3	85.2	68	71.3	79.7	122
Animal Care PANCR (Davis Campus)	87.2	74.4	56.4	59	69.2	39
Province MTCU 50600 Architectural Technician	84.8	76.5	60.7	62.5	71.1	323
Architectural Technician PATCN (Davis Campus)	78.6	57.1	71.4	78.6	71.4	14
Architectural Technician Coop PATCC (Davis Campus)	85.7	85.7	85.7	85.7	85.7	7
Province MTCU 60600 Architectural Technology	85.2	74.6	63.4	65	72.1	1468
Architectural Technology PARTY (Davis Campus)	85.1	77.7	58.5	58.5	69.9	94
Architectural Technology Coop PARTC (Davis Campus)	93.9	83.7	64.3	65.3	76.8	98
Province MTCU 41800 Art Fundamentals	81.2	83.4	74.9	72.4	78	565
Art Fundamentals PARTF (Trafalgar Campus)	81.1	91.5	78.6	75.6	81.7	201
Province MTCU 81901 Bachelor Of Applied Arts (animation)	85.8	81.9	67.3	58	73.2	226
BAA (Animation) PBAAA (Trafalgar Campus)	85.8	81.9	67.3	58	73.2	226
Province MTCU 89405 Bachelor Of Applied Arts (illustration)	90	88.2	70	60	77	220
BAA (Illustration - Interpretive) PBAIL (Trafalgar Campus)	93.8	89.3	68.8	55.4	76.8	112
BAA (Illustration Technical and Scientific) PBATS (Trafalgar Campus)	89.2	94.6	67.6	64.9	79.1	37
BAA (Illustration) PBAAI (Trafalgar Campus)	84.5	83.1	73.2	64.8	76.4	71
Province MTCU 81833 Bachelor Of Applied Arts (interior Design)	92.1	77.7	52.8	57.2	70	229
Bachelor of Applied Arts (Interior Design) PBAID (Trafalgar Campus)	100	85.7	50	35.7	67.9	14
Province MTCU 80202 Bachelor Of Applied Business (international Business Management)	78.5	61.5	52.3	50.3	60.6	195
Global Business Management (Bach. Of App Bus. PBGBM (Davis Campus)	76.9	61.5	42.3	53.8	58.7	26
Province MTCU 82200 Bachelor Of Applied Health Sciences (athletic Therapy)	98.4	94.4	33.9	27.4	63.5	124
BAHSc - Athletic Therapy PBAHS (Davis Campus)	98.4	94.4	33.9	27.4	63.5	124
Province MTCU 80509 Bachelor Of Applied Information Sciences (information)	83.6	83.6	68.9	62.3	74.6	61
BAISc (Information Systems Security) PBAIS (Trafalgar Campus)	83.6	83.6	68.9	62.3	74.6	61
Province MTCU 81211 Bachelor of Applied Arts (Early Childhood Leadership)	100	100	14.3	42.9	64.3	7
Early Childhood Leadership - Bridge PBECB (Davis Campus)	100	100	14.3	42.9	64.3	7
Province MTCU 82199 Bachelor of Applied Health Sciences (Exercise Sciences and Health Promotion)	97.1	97.1	64.7	73.5	83.1	34

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<b>College</b>	<b>85.6</b>	<b>79.7</b>	<b>69.8</b>	<b>67.7</b>	<b>75.7</b>	<b>8287</b>
BAHSc - Ex Sci and Health Promo PBAES (Davis Campus)	97.1	97.1	64.7	73.5	83.1	34
Province MTCU 62804 Banking And Wealth Management	77.6	63.3	65.3	59.2	66.3	49
Banking and Wealth Management PBAWM (Trafalgar Campus)	85	60	60	50	63.8	20
Banking and Wealth Management Coop PBAWC (Trafalgar Campus)	72.4	65.5	69	65.5	68.1	29
Province MTCU 50200 Business	80.3	74.6	71.7	70.5	74.3	1673
Business PBUSS (Davis Campus)	82.5	75.4	73.8	72.2	76	126
Business PBUSS (Trafalgar Campus)	75.3	74.1	76.5	76.5	75.6	81
Province MTCU 50100 Business - Accounting	87	78	71.5	71.4	77	2035
Business Accounting PBUSA (Davis Campus)	85.3	76.7	68	71.3	75.3	150
Business Accounting PBUSA (Trafalgar Campus)	90.3	77.4	83.9	83.9	83.9	31
Province MTCU 50201 Business - Finance	85.5	74.5	70.9	65.5	74.1	55
Business Finance PBUFI (Davis Campus)	93.1	72.4	82.8	75.9	81	29
Business Finance PBUFI (Trafalgar Campus)	76.9	76.9	57.7	53.8	66.3	26
Province MTCU 50223 Business - Human Resources	84.3	75.7	73.8	71.1	76.2	305
Business Human Resources PBUHR (Davis Campus)	77.1	66.7	56.3	56.3	64.1	48
Business Human Resources PBUHR (Trafalgar Campus)	85.7	71.4	76.8	71.4	76.3	56
Province MTCU 52900 Business - Marketing	85	80.3	75.4	74.1	78.7	1026
Business Marketing PBUMK (Davis Campus)	91.7	66.7	58.3	54.2	67.7	24
Business Marketing PBUMK (Trafalgar Campus)	87.1	77.4	74.2	71	77.4	31
Business Marketing Coop PBUMC (Trafalgar Campus)	90	90	60	70	77.5	10
Province MTCU 60100 Business Administration - Accounting	87.7	78.7	72.8	70.6	77.4	2606
Business Administration Accounting PBSAA (Davis Campus)	87.8	84.1	75.6	68.3	79	82
Business Administration Accounting PBSAA (Trafalgar Campus)	87.8	75.6	90.2	78	82.9	41
Business Administration Accounting Coop PBSAC (Davis Campus)	93.3	80	60	55.6	72.2	45
Business Administration Accounting Coop PBSAC (Trafalgar Campus)	93.9	87.8	83.7	75.5	85.2	49
Province MTCU 60201 Business Administration - Finance	86.3	81	75.4	74.6	79.3	248
Business Administration Finance PBAFI (Davis Campus)	77.1	85.7	60	62.9	71.4	35
Business Administration Finance PBAFI (Trafalgar Campus)	78.6	85.7	64.3	78.6	76.8	14
Business Administration Finance Coop PBAFC (Davis Campus)	87.5	87.5	75	75	81.3	8
Business Administration Finance Coop PBAFC (Trafalgar Campus)	87.5	70	80	70	76.9	40
Province MTCU 60223 Business Administration - Human Resources	86.1	76.2	66.5	65.1	73.5	734
Business Admin Human Resources PBAHR (Davis Campus)	81.8	72.7	68.2	72.7	73.9	22
Business Admin Human Resources PBAHR (Trafalgar Campus)	86.2	89.7	82.8	86.2	86.2	29
Business Admin Human Resources Coop PBAHC (Davis Campus)	78.6	78.6	71.4	64.3	73.2	14
Business Admin Human Resources Coop PBAHC (Trafalgar Campus)	75	75	50	50	62.5	4
Province MTCU 62900 Business Administration - Marketing	86	75.8	68.3	64.9	73.8	1460
Business Administration Marketing PBAMK (Davis Campus)	87.2	83	68.1	63.8	75.5	94
Business Administration Marketing PBAMK (Trafalgar Campus)	80.2	76.9	73.6	69.2	75	91
Business Administration Marketing Coop PBAMC (Davis Campus)	81.8	63.6	72.7	63.6	70.5	11

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Business Administration Marketing Coop PBAMC (Trafalgar Campus)	83.5	63.3	67.1	63.3	69.3	79
Province MTCU 70204 Business Process Management	53.8	46.2	53.8	57.7	52.9	26
Business Process Management PBPRI (Davis Campus)	53.8	46.2	53.8	57.7	52.9	26
Province MTCU 61803 Ceramics - Advanced	82.1	89.7	74.4	59	76.3	39
Crafts and Design Ceramics PCRDC (Trafalgar Campus)	85	90	85	60	80	20
Crafts and Design Glass PCRDG (Trafalgar Campus)	78.9	89.5	63.2	57.9	72.4	19
Province MTCU 61301 Chemical Engineering Technology	93.1	85	71.1	71.1	80.1	394
Chemical Eng. Technology Environmental Coop PCEEC (Davis Campus)	71.4	57.1	71.4	71.4	67.9	7
Chemical Engineering Technology PCETY (Davis Campus)	100	76.2	81	76.2	83.3	21
Chemical Engineering Technology Coop PCETC (Davis Campus)	86.7	66.7	46.7	60	65	15
Chemical Engineering Technology Environmental PCETE (Davis Campus)	100	66.7	66.7	66.7	75	6
Province MTCU 51302 Chemical Laboratory Technician	85.3	81.4	76.5	76.5	79.9	102
Chemical Laboratory Technician PCLTN (Davis Campus)	85.7	89.3	89.3	96.4	90.2	28
Province MTCU 60701 Child And Youth Worker	94.2	88.1	69.3	71.1	80.7	2527
Child and Youth Worker PCYWK (Davis Campus)	93	83.5	56.3	56.3	72.3	158
Province MTCU 50705 Community And Justice Services	88.7	83	68.9	68.7	77.3	798
Community and Justice Studies PCAJS (Davis Campus)	92.2	84.4	75	70.3	80.5	64
Province MTCU 50703 Community Worker	88.4	84.4	63.3	66.3	75.6	199
Community Development PCWOD (Davis Campus)	96.7	83.3	56.7	60	74.2	30
Province MTCU 71901 Computer Animation	83.5	81.2	72.2	72.9	77.4	133
Computer Animation PCANM (Trafalgar Campus)	87.2	89.4	83	78.7	84.6	47
Computer Animation - Digital Char Animation PCADC (Trafalgar Campus)	92.3	92.3	69.2	76.9	82.7	13
Computer Animation - Digital Visual Effects PCADV (Trafalgar Campus)	11.1	11.1	77.8	66.7	41.7	9
Province MTCU 50509 Computer Engineering Technician	81.7	78	74.3	72.5	76.6	109
Computer Engineering Technician PCPEN (Davis Campus)	58.3	75	83.3	75	72.9	12
Province MTCU 60509 Computer Engineering Technology	78.5	66.8	63.9	64.3	68.4	512
Computer Engineering Technology PCPET (Davis Campus)	62.5	50	62.5	50	56.3	8
Computer Engineering Technology Coop PCTEC (Davis Campus)	79.2	77.1	75	72.9	76	48
Province MTCU 71902 Computer Graphics	94.7	94.7	84.2	78.9	88.2	19
Web Design PNMED (Trafalgar Campus)	94.7	94.7	84.2	78.9	88.2	19
Province MTCU 50511 Computer Networking And Technical Support	77.4	69.2	68.4	69.5	71.1	380
Information Technology Support Services Coop PITSC (Davis Campus)	86	82	76	72	79	50
Province MTCU 50503 Computer Programmer	83.3	75.4	71.7	72.5	75.7	407
Computer Programmer PCOMP (Davis Campus)	83.5	69.6	67.1	69.6	72.5	79
Computer Programmer PCOMP (Trafalgar Campus)	75	58.3	63.9	72.2	67.4	36
Province MTCU 50505 Computer Systems Technician	81.2	73.6	67.6	68.1	72.7	618
Computer Systems Techn-Softw Eng PCSSN (Davis Campus)	80	60	60	60	65	15

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Province MTCU 60505 Computer Systems Technology	81.5	71.4	67.6	65.4	71.5	1386
Comp Systems Techy-Softw Dev & Netw Eng PCSTS (Davis Campus)	68.8	62.5	62.5	75	67.2	16
Comp Systems Techy-Softw Dev & Netw Eng Coop PCSSC (Davis Campus)	75.6	63.3	66.7	65.6	67.8	90
Comp Systems Techy-Systems Analyst Coop PCSAC (Davis Campus)	76.1	56.5	60.9	58.7	63	46
Comp Systems Techy-Systems Analyst Coop PCSAC (Trafalgar Campus)	84.6	61.5	59	64.1	67.3	39
Computer Science Technology Coop PCSTC (Trafalgar Campus)	81.8	81.8	72.7	63.6	75	11
Systems Analyst Coop PSYAC (Davis Campus)	75	75	50	50	62.5	4
Systems Analyst Coop PSYAC (Trafalgar Campus)	72	76	72	68	72	25
Province MTCU 52937 Cosmetic Techniques	93	87.3	75.2	76.4	83	157
Cosmetic Techniques and Management PCTAM (Trafalgar Campus)	92.2	85.3	78.4	75.5	82.8	102
Province MTCU 52613 Court And Tribunal Agent	82.7	74.2	59.9	60.2	69.3	724
Paralegal PARAL (Davis Campus)	87.7	78.7	66.5	65.2	74.5	155
Province MTCU 51802 Design And Visual Arts - General	77.9	76.8	71.6	70.5	74.2	95
Visual and Creative Arts PCVAT (Trafalgar Campus)	77.9	76.8	71.6	70.5	74.2	95
Province MTCU 60272 E-commerce Management	76.5	82.4	76.5	76.5	77.9	17
E-commerce Management PECOM (Davis Campus)	76.5	82.4	76.5	76.5	77.9	17
Province MTCU 51211 Early Childhood Education	93.4	85.7	72.4	72.8	81.1	3429
Early Childhood Education PECED (Davis Campus)	91.8	86.3	69.1	70.3	79.4	256
Early Childhood Education PECED (Trafalgar Campus)	92.5	87.5	67.5	67.5	78.8	80
Early Childhood Education - Intens PECDI (Davis Campus)	87.5	87.5	87.5	87.5	87.5	16
Early Childhood Education - Intens PECDI (Trafalgar Campus)	100	100	63.6	63.6	81.8	11
Province MTCU 71228 Educational Assistant	100	100	75	75	87.5	24
Educational Assistant (1 yr) PEDAS (Trafalgar Campus)	100	100	75	75	87.5	24
Province MTCU 51228 Educational Assistant	93.6	88.7	72.8	73.6	82.2	265
Educational Assistant (2 yr) PCEAD (Trafalgar Campus)	97.4	84.6	79.5	82.1	85.9	39
Province MTCU 45613 Electrical Techniques	74.4	63.5	63.8	60.3	65.5	403
Electrician-Pr Trade PEPRT (Skills Training Centre)	80.6	65.3	48.6	45.8	60.1	72
Province MTCU 51021 Electro-mechanical Engineering Technician	77.2	66.1	58.3	58.9	65.1	180
Electromechanical Engineering Techn Coop PELTC (Davis Campus)	85.7	42.9	71.4	57.1	64.3	7
Electromechanical Engineering Technician PELTN (Davis Campus)	80	60	100	60	75	5
Province MTCU 61021 Electro-mechanical Engineering Technology	81.9	71.5	67.5	63.9	71.2	277
Electromechanical Engineering Technology PEMTY (Davis Campus)	60	40	55	45	50	20
Electromechanical Engineering Techy Coop PEMTC (Davis Campus)	60.5	48.8	60.5	51.2	55.2	43
Province MTCU 55203 Electronics Engineering Technician	77.6	67.9	65.2	65.2	69	290
Electronics Engineering Technician PEETN (Davis Campus)	70.6	50	55.9	50	56.6	34
Province MTCU 65203 Electronics Engineering Technology	79.5	71.9	67.3	66.5	71.3	523
Electronics Engineering Technology PELTY (Davis Campus)	78.9	63.2	55.3	52.6	62.5	38

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Electronics Engineering Technology Coop PEETC (Davis Campus)	91.9	59.5	54.1	56.8	65.5	37
Province MTCU 73009 Emergency Management	100	91.3	65.2	69.6	81.5	23
Emergency Management (1 yr.) PEMGD (Davis Campus)	100	90	70	60	80	10
Province MTCU 70505 Enterprise Database Management	85.2	81.5	83.3	85.2	83.8	54
Enterprise Database Management PEDMD (Trafalgar Campus)	100	100	90	80	92.5	10
Enterprise Database Management Coop PEDMC (Trafalgar Campus)	88.2	88.2	88.2	100	91.2	17
Province MTCU 72700 Environmental Control	93.9	89.8	55.1	62.2	75.3	98
Environmental Control PENCT (Davis Campus)	83.3	100	83.3	83.3	87.5	6
Environmental Control Coop PENCC (Davis Campus)	92.3	76.9	76.9	84.6	82.7	13
Province MTCU 52700 Environmental Technician	82.7	77.4	72.1	72.4	76.2	602
Environmental Science Technician PENST (Davis Campus)	66.7	88.9	77.8	66.7	75	9
Province MTCU 53401 Esthetician	93.1	84.7	70.8	70.6	79.8	452
Esthetician PESTH (Trafalgar Campus)	100	100	83.9	87.1	92.7	31
Province MTCU 69403 Film And Television Production	89.5	84.8	67.5	64	76.4	664
Media Arts PMEDA (Trafalgar Campus)	90.6	88.2	70.1	65.4	78.5	127
Province MTCU 61800 Fine Arts And Crafts - Advanced	82.2	85.8	74.4	68.6	77.8	309
Crafts and Design Fabrics PCRDT (Trafalgar Campus)	92.9	96.4	67.9	57.1	78.6	28
Crafts and Design Furniture PCRDF (Trafalgar Campus)	92	96	76	52	79	25
Visual and Creative Arts - Advanced PCVAD (Trafalgar Campus)	65.6	73	69.7	67.2	68.9	122
Province MTCU 42209 Fundamentals of Fitness Leadership	52.9	29.4	47.1	52.9	45.6	17
Fitness Leadership PFITL (Davis Campus)	52.9	29.4	47.1	52.9	45.6	17
Province MTCU 54701 General Arts And Science	70.9	77.3	70.2	68.3	71.7	811
General Arts and Science - University (2 yr) PGASU (Davis Campus)	65	50	65	60	60	20
General Arts and Science - University (2 yr) PGASU (Trafalgar Campus)	53.8	69.2	69.2	53.8	61.5	13
Province MTCU 44700 General Arts And Science - One-year	77.4	80.5	74.1	75.1	76.8	1945
English Language Studies (ESL) PGASE (Davis Campus)	82.6	87	69.6	69.6	77.2	23
General Arts and Science - College Profile PGASC (Davis Campus)	50	54.5	63.6	68.2	59.1	22
General Arts and Science - College Profile PGASC (Trafalgar Campus)	7.1	21.4	50	57.1	33.9	14
General Arts and Science - Health PGASH (Davis Campus)	82.2	82.2	75.4	72.9	78.2	118
General Arts and Science - Pre Business PGASB (Davis Campus)	72.7	54.5	36.4	54.5	54.5	11
General Arts and Science - University (1 yr) PGAUC (Davis Campus)	66.7	80	66.7	66.7	70	15
General Arts and Science - University (1 yr) PGAUC (Trafalgar Campus)	55.6	77.8	77.8	66.7	69.4	9
Province MTCU 70223 Human Resources Management	89.3	78.1	59.4	62.6	72.4	589
Human Resource Management Coop PHRMC (Davis Campus)	97	93.9	60.6	63.6	78.8	33
Province MTCU 51838 Interior Decorating	85.9	79.9	63.4	66.1	73.8	369
Interior Decorating PINDE (Trafalgar Campus)	92.1	90.5	71.4	76.2	82.5	63
Province MTCU 61833 Interior Design	88.6	82	66	63.9	75.1	377
Interior Design PINTD (Trafalgar Campus)	87.6	81	67.2	62	74.5	137
Province MTCU 70202 International Business Management	68.8	69.1	77.3	75.9	72.8	282

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International Business PINTB (Davis Campus)	91.7	83.3	83.3	87.5	86.5	24
International Business Coop PINTC (Davis Campus)	85.7	71.4	71.4	85.7	78.6	7
Province MTCU 53016 Investigation - Public And Private	93.1	84.5	74.1	74.1	81.5	58
Investigation - Public and Private PIPAP (Davis Campus)	93.1	84.5	74.1	74.1	81.5	58
Province MTCU 72005 Journalism - New Media	100	100	100	80	95	15
Journalism - New Media PJRNM (Trafalgar Campus)	100	100	100	70	92.5	10
Province MTCU 52006 Journalism - Print And Broadcasting	92.4	89.5	76	72.5	82.6	171
Journalism - Broadcast PBRJR (Trafalgar Campus)	94	96	80	72	85.5	50
Journalism - Print PJOUR (Trafalgar Campus)	90.1	84.2	71.3	69.3	78.7	101
Province MTCU 77002 Manufacturing Management	80	73.3	73.3	73.3	75	15
Manufacturing Management PMFMT (Davis Campus)	62.5	50	75	75	65.6	8
Manufacturing Management Coop PMFMC (Davis Campus)	100	100	71.4	71.4	85.7	7
Province MTCU 72900 Marketing Management	72.5	72.5	66.4	69.1	70.1	149
Marketing Management PMKMT (Trafalgar Campus)	50	50	75	100	68.8	4
Marketing Management Coop PMKMC (Trafalgar Campus)	93.8	87.5	68.8	71.9	80.5	32
Province MTCU 51007 Mechanical Engineering Technician	81.3	70.1	66.9	62.7	70.3	375
Mechanical Engineering Technican Drafting PMETD (Davis Campus)	66.7	66.7	50	33.3	54.2	6
Mechanical Engineering Technician PMETN (Davis Campus)	87.5	62.5	79.2	62.5	72.9	24
Province MTCU 61007 Mechanical Engineering Technology	81.6	73.2	68	65	72	1094
Mechanical Eng Techy Design & Drafting PMEDD (Davis Campus)	75	58.3	66.7	50	62.5	12
Mechanical Eng Techy Design & Drafting Coop PMDDC (Davis Campus)	80.8	57.7	50	57.7	61.5	26
Mechanical Engineering Technology PMETY (Davis Campus)	60	52	48	48	52	25
Mechanical Engineering Technology Coop PMETC (Davis Campus)	70	70	63.3	63.3	66.7	30
Province MTCU 41007 Mechanical Techniques	91.9	84.7	69.4	69.4	78.8	235
Mechanical Techniques - Tool and Die Maker PMTTD (Skills Training Centre)	71.4	57.1	42.9	28.6	50	7
Mechanical Techniques Plumbing PLUMB (Skills Training Centre)	85.7	85.7	42.9	57.1	67.9	7
Province MTCU 79403 Media Arts - Interactive Multimedia	94.5	83.6	61.8	65.5	76.4	55
Interactive Multimedia PINMM (Trafalgar Campus)	100	85.7	71.4	78.6	83.9	14
Province MTCU 41903 Media Fundamentals	70.9	74.4	76.2	75.6	74.3	172
Media Fundamentals PMDAF (Trafalgar Campus)	57	60.8	78.5	78.5	68.7	79
Province MTCU 61912 Music Theatre - Performance	94.3	87.7	54.5	59.2	73.9	211
Music Theatre - Performance PMUST (Trafalgar Campus)	100	97.8	66.7	70	83.6	90
Province MTCU 52316 Office Administration - Executive	91.3	81	71.6	73.9	79.4	620
Office Administration Executive POFAE (Davis Campus)	90.5	71.4	71.4	71.4	76.2	21
Province MTCU 42313 Office Administration - General	93.4	84.3	77.4	78.5	83.4	549
Office Administration POFAD (Davis Campus)	89.5	91.2	82.5	78.9	85.5	57
Province MTCU 52306 Office Administration - Legal	91.5	86.6	73.5	75.3	81.7	283
Office Administration Legal POFAL (Davis Campus)	90.9	90.9	63.6	59.1	76.1	22
Province MTCU 52308 Office Administration - Medical	90	81.8	71.2	74.5	79.4	848

## Sheridan 2011 KPI Student Satisfaction Rate by Program

CAPSTONE Questions and KPI	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/ Resources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
<b>Province</b>	<b>87.1</b>	<b>80.2</b>	<b>68.8</b>	<b>68.1</b>	<b>76.1</b>	<b>117082</b>
<b>College</b>	<b>85.6</b>	<b>79.7</b>	<b>69.8</b>	<b>67.7</b>	<b>75.7</b>	<b>8287</b>
Office Administration Medical POFAM (Davis Campus)	96.1	90.2	76.5	72.5	83.8	51
Province MTCU 72801 Personal Financial Services	84.6	78	73.2	69.1	76.2	123
Financial Planning PFINP (Trafalgar Campus)	91.7	83.3	91.7	91.7	89.6	12
Province MTCU 41469 Personal Support Worker	94.9	89.6	75.7	75.9	84	868
Personal Support Worker PPSWK (Davis Campus)	88.2	76.5	79.4	70.6	78.7	34
Province MTCU 51623 Pharmacy Technician	93.6	84	73	73.1	80.9	551
Pharmacy Technician Coop PPHTN (Davis Campus)	93.8	77.1	75	70.8	79.2	48
Province MTCU 51831 Photography	90.6	89.5	75.6	71.7	81.9	459
Applied Photography PAPHT (Trafalgar Campus)	90.1	87.3	76.1	77.5	82.7	71
Province MTCU 53008 Police Foundations	89.6	83.1	71.5	71.1	78.8	4262
Police Foundations PPOLF (Davis Campus)	88.9	85	64.1	65.5	75.9	287
Province MTCU 51407 Practical Nursing	87.4	76.8	65.4	65.5	73.8	3917
Practical Nursing PPNSG (Davis Campus)	89.1	83.9	74.5	74.5	80.5	137
Province MTCU 41911 Pre - Theatre Arts	88.3	88.3	86.7	88.3	87.9	60
Performing Arts - Preparation PPAPN (Trafalgar Campus)	88.3	88.3	86.7	88.3	87.9	60
Province MTCU 70207 Project Management	65.6	48.9	58.6	55.4	57.1	186
Project Management Coop PPRJC (Trafalgar Campus)	50	35.3	44.1	41.2	42.6	34
Province MTCU 70243 Public Relations	93.5	88	61.9	59.9	75.8	367
Corporate Communications PCCOM (Trafalgar Campus)	92.6	81.5	59.3	70.4	75.9	27
Province MTCU 71005 Quality Assurance - Manufacturing And Management	92.3	84.6	76.9	84.6	84.6	13
Quality Assurance Coop PQUAC (Davis Campus)	92.3	84.6	76.9	84.6	84.6	13
Province MTCU 50721 Social Service Worker	89.4	81.4	66.5	67.7	76.2	2940
Social Service Worker PSSWK (Davis Campus)	93.1	81	77	77.6	82.2	174
Social Service Worker PSSWK (Trafalgar Campus)	78.8	67.3	69	69.9	71.2	113
Social Service Worker - Immigration & Refugee PSSWI (Davis Campus)	100	84.6	92.3	84.6	90.4	13
Social Service Worker - Immigration & Refugee PSSWI (Trafalgar Campus)	100	66.7	77.8	55.6	75	18
Province MTCU 50728 Social Service Worker - Gerontology	86.9	81.5	66.9	67.7	75.8	130
Social Service Worker - Gerontology PSSWG (Davis Campus)	75	75	65	75	72.5	20
Social Service Worker - Gerontology PSSWG (Trafalgar Campus)	92	80	84	68	81	25
Province MTCU 69302 Telecommunications Technology	89.7	89.7	74.1	74.1	81.9	58
Internet Communications Techy Coop PICTC (Trafalgar Campus)	80.8	80.8	76.9	76.9	78.8	26
Telecommunications Technology PTELT (Trafalgar Campus)	80	80	40	60	65	5
Telecommunications Technology Coop PTLTC (Trafalgar Campus)	100	100	77.8	74.1	88	27
Province MTCU 51911 Theatre Arts - Production	93.3	86.6	66.5	60.9	76.8	179
Theatre Arts - Technical Production PTATP (Trafalgar Campus)	100	100	75	80	88.8	20
Province MTCU 61913 Theatrical Production Arts	93.8	100	87.5	78.1	89.8	32
Tchn Prod Thtre and Live Evnts PTTLP (Trafalgar Campus)	93.8	100	87.5	78.1	89.8	32
Province MTCU 53205 Tourism And Travel	87.6	84.7	74.6	72	79.7	1031
Tourism and Travel PTOTR (Trafalgar Campus)	88.5	84.6	76.9	78.2	82.1	78

## Sheridan 2011 KPI Student Satisfaction Rate by Program

CAPSTONE Questions and KPI	% Q14 Knowledge and Skills - Future Career	% Q26 Learning Experiences - Program Quality	% Q44 Quality of Facilities/ Resources	% Q45 Quality of Services	% KPI Student Satisfaction KPI	Number of students included in KPI
<b>Province</b>	<b>87.1</b>	<b>80.2</b>	<b>68.8</b>	<b>68.1</b>	<b>76.1</b>	<b>117082</b>
<b>College</b>	<b>85.6</b>	<b>79.7</b>	<b>69.8</b>	<b>67.7</b>	<b>75.7</b>	<b>8287</b>
Province MTCU 51603 Veterinary Technician	92.5	83.5	64.8	65.8	76.6	491
Veterinary Technician PVETT (Davis Campus)	93.3	90	75	76.7	83.8	60
Province MTCU 51837 Visual Merchandising Arts	93.5	86.5	74.8	69	81	155
Visual Merchandising Arts PVMAS (Trafalgar Campus)	98.4	95.2	85.5	82.3	90.3	62
Province MTCU 44900 Welding Techniques	93.7	89.5	73.2	67.9	81.1	190
Welding Techniques PWLDT (Skills Training Centre)	85	80	55	40	65	20

*Footnote: Students were included in KPI if they answered all 4 CAPSTONE questions and the semester question (Q2). Those students in first semester/term were excluded. Satisfaction statistics are based on a 5- point scale, where 1 means "Very Dissatisfied" and 5 means "Very Satisfied".*